

Northern Lights and Winter Nights Tour Booking Form
Heartland International Travel & Tours
202 - 3111 Portage Avenue
Winnipeg, Manitoba, Canada R3K 0W4

Tour Date: Mar 2 – 9, 2016 _____

Please complete and fax or mail this form to us.

Guest's Name(s): _____

Street Address: _____

City: _____ State / Prov.: _____ Zip/Postal Code: _____

Phone Number: _____ Cell Number: _____

E-Mail Address: _____

Please note any food allergies or dietary concerns:

Emergency Contact Name and phone number: _____

All participants must sign a waiver form then fax, email or mail back to Heartland Travel before departing for your trip

Please charge my payments to: (Please circle) MasterCard Visa

Account Number: _____ Expiry Date ____/____

Signature _____ Date: _____

Insurance:

We strongly urge participants to purchase Travel Insurance. Neither Heartland International Travel & Tours nor their agents or contractors will be held responsible for missed connections, incorrect check in times, improper documentation, lost, stolen or damaged luggage. Any additional expenses caused by late or cancelled transportation carriers will be borne by the traveler. Cancellations made more than 60 days prior to departure will result in the loss of complete deposit. Cancellations made between 60 days and 30 days from departure date will result in loss of 50% of payment made. Cancellations made between 30 days and the departure date will result in the loss of complete payment made. The cost of insurance will vary depending upon what arrangements you want us to make for you. Please ask us for a quote.

Please indicate if you require any insurance coverage. ___ Yes ___ No

___ Non-Medical Inclusive Plan* ___ Canada All Inclusive Plan* ___ Cancellation and Interruption* ___ Global Medical

*Available to Manitoba residents only

Date(s) of birth are required for insurance coverage (DD/MM/YEAR) _____

Insurance is an important issue. If you don't want coverage please sign below. In addition to your signature below, we will send you a waiver form which everyone declining insurance coverage for this trip will need to fill out, date, sign, and send into Heartland Travel.

I DECLINE ALL INSURANCE COVERAGE: Signature _____ Date _____

**Please note, weather conditions play a major role in northern activities. Heartland International Travel & Tours will endeavor to provide the tour as advertised, although schedules and costs may be subject to change without notice. Delays or changes may at times be necessary. In the event of flight delays, changes in tour or cancellations, expenses will be borne by the traveler. Refunds will not be issued. For those traveling from outside of Canada we that suggest you check Customs Regulations regarding import restrictions prior to beginning your trip.

Heartland International Travel & Tours
Toll free: 1-866-890-3377 or fax: 1-204-989-9636
Email: info@heartlandtravel.ca

Manulife Insurance: Basic Information

Travel insurance is designed to cover losses arising from sudden and unforeseeable circumstances. It is important that you read and understand your policy before your travel as your coverage may be subject to certain limitations or exclusions.

To be eligible for Manulife Insurance, you must meet all eligibility requirements.

Eligibility requirements:

To be eligible for insurance for your policy that include Emergency Medical insurance, you MUST be a resident of Canada and covered under a government health insurance plan. For Rental Vehicle Damage Insurance, you must have a valid driver's license.

At the time of your application for coverage under an insurance plan, you must meet eligible age requirement for that plan.

You are not eligible for coverage if:

- a) The date of your trip occurs during the time that you have been advised by a physician not to travel; and/or
- b) You have been diagnosed with a terminal illness with less than 6 months to live; and/or
- c) You have a kidney condition requiring dialysis; and/or
- d) You have used home oxygen during the 12 months prior to the date of application

For Visitors Plans:

- This policy may only be issued in Canada and coverage must not exceed 365 days
- Application for insurance may be made before you arrive in Canada
- On your effective date of insurance, you must be in Canada and under age 86 (under age 70 for \$15,000 plan)
- You may not be covered under more than one plan during your trip
- You must not be under 31 days or over 85 years of age (over 69 years of age for the \$150,000 plan)

Additional Eligibility Requirements for the All-Inclusive Plan and the Canada All-Inclusive Plan:

If you are **age 75 or older** and you are applying for the **All-Inclusive Plan** or the **Canada All-Inclusive Plan**, you must also meet all of the following **Eligibility Requirements**:

Age 75 or older – Eligibility Requirements for the All-Inclusive and Canada All-Inclusive Plans

- In the last **12 months**, you have not used or been prescribed **home oxygen**;
- You have **never** had (and you are **not awaiting**) a **bone marrow or organ transplant** (except corneal transplant);
- In the last **12 months** you have not required **kidney dialysis**;
- You have not been diagnosed with **AIDS** (Acquired Immune Deficiency Syndrome), AIDS-related conditions or **HIV** (Human Immunodeficiency Virus);
- You have not been diagnosed with a **terminal illness** for which a physician has estimated you have less than **6 months** to live or been advised by a physician **not to travel** at this time;
- In the last **12 months**, you have not been prescribed or taken **Lasix** or **furosemide** for any reason or had **heart failure**;
- In the last **5 years**, you have not been **diagnosed** with and/or **been prescribed or taken** medication and/or received **treatment for metastatic cancer**;
- You have **never received a diagnosis** and/or had **treatment** and/or been in **hospital** and/or **been prescribed or taken** medication for **2** of the following 3 conditions:
 - **Diabetes**
 - **Stroke**
 - **ANY heart condition**;
- You have not had a **heart bypass** or **heart valve surgery** **more than 10 years** ago;
- In the last **12 months** you have not **received a new diagnosis** and/or been in **hospital** and/or had a **change in medication** and/or experienced **new or more severe symptoms** for **ANY heart condition**

If you do not meet all of the above eligibility requirements, you are not eligible to purchase the All-Inclusive Plan or the Canada All-Inclusive Plan.

For Medical Preferred, Travel Canada, Annual Medical and Annual All-Inclusive Plans:

You must complete the medical questionnaire to determine whether you meet eligibility requirements for coverage, and if so, to determine your rate category if you are:

- Age 60 or older** and applying for a Medical Preferred Plan or a Travel Canada Plan; or
- Age 60-84** and applying for an Annual Medical Plan or an Annual All-Inclusive Plan

Once you have met the eligibility requirements, please see the popular insurance products listed below with their descriptions.

Please note – We at Heartland Travel are ONLY able to sell Travel Insurance to Residents of Manitoba ONLY.

If you reside outside the province of Manitoba, please visit our website (www.heartlandtravel.ca) and see the appropriate Manulife Travel Insurance Link to purchase your travel insurance for your trip. If you have any questions and for more information, please contact Heartland Travel.

Canada All-Inclusive Plan

- This plan is for trips that take place entirely in Canada
- There is no age limit and family rates are available for those under age 60
- This plan offers the convenience of purchasing many coverages in one policy (Medical/Cancellation/Interruption/Baggage/Accident, etc.)
- No pre-existing conditions/exclusions

Benefits (same as All-Inclusive):

Trip Cancellation – Sum insured

Trip Interruption – Unlimited

Emergency Medical – Up to CDN \$5,000,000

Baggage Loss or Damage – Up to \$1,500

Baggage Delay - \$Up to \$500 to buy necessary clothes and toiletries

Flight Accident – Up to \$100,000

Travel Accident - \$50,000

Missed Connection – Up to \$2,000 for same class transportation catch-up with the trip if your flight changes, causing a misconnection and up to \$350 per day for up to 2 days for hotel and meal expenses

Non-Medical Inclusive Plan

- There is no age limit and family rates are available for those under age 60
- This package is ideal for those looking for a package plan to compliment your existing travel emergency medical coverage

Benefits:

Trip Cancellation – Sum insured

Trip Interruption – Unlimited

Baggage Loss or Damage – Up to \$1,500

Baggage Delay - \$Up to \$500 to buy necessary clothes and toiletries

Flight Accident – Up to \$100,000

Travel Accident - \$50,000

Missed Connection – Up to \$2,000 for same class transportation catch-up with the trip if your flight changes, causing a misconnection and up to \$350 per day for up to 2 days for hotel and meal expenses

Global Medical

- No medical questionnaire required
- Family rates are available
- Cover medical expenses including those of hospital, physicians and nurses
- Toll-Free assistance centre to provide assistance and managed care
- Arrangement of air ambulance services when necessary and arranged by the Assistance Centre

Benefits:

Emergency Medical – Up to CDN \$5,000,000

Trip Cancellation and Interruption

- No age limit
- This plan covers the risk of unexpected cancellation and interruption
- Does **NOT** include emergency medical coverage
- Please ensure you have the correct and proper emergency medical coverage for your trip if you only want to take this coverage out
- Reimbursement of non-refundable pre-paid trip costs up to the sum insured when an UNEXPECTED medical emergency strikes you, your travelling companion or immediate family members, causing the cancellation or interruption of the trip
- Travel advisories issued that affect your insured trip
- Weather delays
- Missed connection expenses due to a covered risk
- Trip delay expenses due to a covered risk

Benefits:

Trip Cancellation – Sum insured

Trip Interruption – Sum Insured



WAIVER, RELEASE AND INDEMNITY
PLEASE READ THIS FORM CAREFULLY AS IT AFFECTS YOUR RIGHTS AT LAW

For the purpose of inducing the Tour Provider (as defined below) to take me on the tour that I have purchased from the Tour Provider (the "Tour"), I covenant, acknowledge and agree as follows:

1. I am over 18 years of age, I am capable of freely giving or withholding my consent, and I have freely entered into this waiver, release and indemnity (the "Waiver"). I acknowledge that the Tour is conducted in remote areas, not always on established roadways, and that there are significant risks inherent in the Tour. These risks may include, but are not limited to: (a) mechanical breakdown of the Tour vehicles(s); (b) becoming stranded in remote areas; (c) being subjected to rugged terrain and a very harsh climate; and (d) encounters with wild animals. I further understand and acknowledge that: (e) the behavior of wild animals in their natural habitat cannot be predicted or controlled, nor can weather conditions; (f) although the Tour Provider will try to ensure frequent and high quality viewing of nature and wildlife, this cannot be guaranteed in any way; (g) I may come into contact with wild animals and, if I do, it is possible that I could be injured or killed; and (h) the Tour is conducted in areas where there is no human habitation and a climate that can be extremely dangerous to humans.
2. Having acknowledged an understanding of these risks, I hereby remise, release, quit claim, forever discharge and save harmless the Tour Provider of and from all claims, demands, rights, causes of action, costs and liabilities of every nature and kind whatsoever in law or in equity ("Claims") which may arise during, as a result of or in connection with the Tour and the goods and services provided by or for the Tour Provider. Without limiting the generality of the foregoing, I hereby release the Tour Provider of and from any and all Claims which may now exist or hereafter arise from or by reason of any injury, death, sickness or loss whatsoever suffered by me or from damage to any property (including loss or theft of personal property) suffered by me at any time while I am on the Tour Provider's vehicles or facilities. This Waiver shall apply whether or not any such Claims arise, from an act or omission of the Tour Provider. I agree not to make any claim or take any proceedings against any other person, corporation or other entity who might claim contribution, indemnity or other relief from the Tour Provider.
3. This Waiver shall be binding on myself, my family and any attorney, agent, executor, trustee, representative or assignee of mine. I hereby indemnify and save harmless the Tour Provider for any Claims against the Tour Provider by any member of my family, my employer or by any other person for whom or to whom I am or may be responsible, whether at law or otherwise.
4. The term "Tour Provider" expressly includes all companies and persons affiliated with Heartland International Travel & Tours and Frontiers North Adventures, including, but not limited to, Calm Air International Ltd., 3034998 Nova Scotia Company, 65630 Manitoba Ltd., Tundra Buggy Tours Ltd., Frontiers North Inc., FNI Holdings Corp., Gulden Investments Inc., Bank of Montreal Capital Corporation and their respective officers, directors, shareholders, partners, employees, insurers, agents, representatives, local operators, and all of their respective heirs, executors, administrators, successors, assigns and personal representatives.
5. I agree to follow all rules, guidelines, policies, regulations and recommendations (the "Rules") made by the Tour Provider, and to indemnify the Tour Provider for any costs or losses suffered by it which are caused by or arise in connection with my failure to follow any such Rules of which I have been made aware by the Tour Provider, whether verbally or in writing.
6. I acknowledge that during the Tour, my image, likeness and personality may be captured on photograph, video, sound recording, live action internet transmission and on other media (the "Personal Images"), and that the Tour Provider may wish to use these Personal Images for promotional and other business purposes. I hereby relinquish and forever waive all of my rights relating to the content of the Personal Images and their being captured, reproduced and used (whether or not for profit) on any such media form(s), including any privacy rights or rights to be compensated for the commercial use of the Personal Images that I may have, and further relinquish and waive any copyright, moral rights or any other rights that I may have in the content or use of the Personal Images.
7. **I agree that this Waiver shall be governed by the laws of Manitoba and the federal laws of Canada applicable therein. I hereby irrevocably attorn to the jurisdiction of the Courts of the Province of Manitoba in respect of any matter arising in connection with this Waiver. I acknowledge that I have read this document carefully before signing it, and understand all of the provisions contained in it. I am signing this document freely and without duress, and intend it to be a document signed, sealed and delivered by me under my hand and seal. Where two individuals have signed this Waiver, it is understood that each signatory is severally providing the acknowledgements, agreements, releases, waivers and representations herein contained, such that this Waiver shall be enforceable against each of the signatories hereto.**

Signature _____
Print Name _____
Date _____

Signature _____
Print Name _____
Date _____