

Cleveland Rock 'N' Roll Hall of Fame Tour Booking Form
Heartland International Travel & Tours
202 - 3111 Portage Ave. Winnipeg, Manitoba, Canada R3K 0W4

Toll Free: 1-866-890-3377

Phone: (204) 989-9630

Fax: (204) 989-9636

Email: info@heartlandtravel.ca

Please print clearly

Contact Information:

Name(s): _____

Preferred Name(s) : _____

Address: _____ City: _____

Prov: _____ Postal: _____ Email: _____

Phone: _____ Cell: _____

Emergency Contact Name: _____ Phone: _____

Passport Information:

Name(s) as they appear on your passport: _____

Date of Birth (DD/MMM/YYYY): _____

Passport Number: _____ Expiry Date: _____

Issuing Country: _____ Nationality: _____ Gender: _____

Flight Information:

Aeroplan Number: _____ (please note only the traveler travelling on this tour is eligible to collect miles)

Dietary Information:

Please note any food allergies or dietary concerns (gluten free/vegetarian/vegan, etc.) we should be aware of:

Hotel Information:

Please indicate the hotel room configuration you prefer:

Single Room _____ Double Room (one bed) _____ Twin Room (separate beds) _____

Please note subject to hotel availability – we will try to accommodate your choice as best we can

Insurance:

We strongly urge all of our tour guests to purchase some sort of Travel Insurance coverage for this trip. Neither Heartland International Travel & Tours nor their agents or contractors will be held responsible for missed connections, incorrect check in times, improper documentation, weather, lost, stolen or damaged luggage. Any additional expenses caused by late or cancelled transportation carriers will be borne by the traveler.

Manulife Travel Insurance Eligibility Requirements:

To be eligible for insurance for your policy that include Emergency Medical insurance, you MUST be a resident of Canada and covered under a government health insurance plan for the entire duration of the trip.

You are not eligible for insurance coverage if:

- a) The date of your trip occurs during the time that you have been advised by a physician not to travel; and/or
- b) You have been diagnosed with a terminal illness with less than 6 months to live; and/or
- c) You have a kidney condition requiring dialysis; and/or
- d) You have used home oxygen during the 12 months prior to the date of application

| All Inclusive Plan | Non-Medical Inclusive Plan | Trip Cancellation and Interruption |
|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Trip cancellation – up to sum insured | Trip cancellation – up to sum insured | No age limit |
| Trip interruption – Unlimited | Trip interruption – Unlimited | This plan covers the risk of unexpected cancellation and interruption |
| Emergency Medical – up to \$5,000,000 CAD | | Does NOT include emergency medical coverage |
| Emergency Dental – Up to \$3,000 CAD | | Please ensure you have the correct and proper emergency medical coverage for your trip if you only want to take this coverage out |
| Baggage loss or damage - up to \$1,500 CAD | Baggage loss or damage – up to \$1,500 | Travel advisories issued that affect your insured trip |
| Baggage Delay – Up to \$500 to buy necessary clothes and toiletries | Baggage delay – up to \$500 to buy necessary clothes and toiletries | Weather delays |
| Flight accident – Up to \$100,000 | Flight accident – Up to \$100,000 | Reimbursement of non-refundable pre-paid trip costs up to the sum insured when an UNEXPECTED medical emergency strikes you, your travelling companion or immediate family members, causing the cancellation or interruption of the trip |
| Travel accident – Up to \$50,000 | Travel accident – Up to \$50,000 | Trip delay expenses due to a covered risk |
| Missed Connection – change fee or up to \$2,000 for same class fare plus subsistence of \$350 per day up to 2 days for hotel and meal expenses | Missed Connection – change fee or up to \$2,000 for same class fare plus subsistence of \$350 per day up to 2 days for hotel and meal expenses | Missed connection expenses due to a covered risk |

Manulife Insurance Rates*

*Rates are based on Double occupancy Tour rate

| | All Inclusive Plan | Non-Medical Inclusive Plan | Trip Cancellation and Interruption |
|-----------|--------------------|----------------------------|------------------------------------|
| Age 55-59 | \$214.00 | \$171.20 | \$233.26 |
| Age 60-64 | \$219.35 | \$187.25 | \$250.38 |
| Age 65-69 | \$240.75 | \$207.58 | \$270.71 |
| Age 70-74 | \$294.25 | \$220.42 | \$299.60 |
| Age 75-79 | \$310.00 | \$283.55 | \$442.98 |

* coverage is based on tour and air for this trip (\$1,900) and 3 days total; contact us for more insurance options

Please indicate if you require any insurance coverage from Heartland Travel for this tour:

Yes* No – I have my own coverage for this trip – we will require you to sign a separate waiver form declining coverage

(*Available to MB residents only)

If yes, select one option:

All Inclusive Package Plan* Non-Medical Inclusive Plan* Trip Cancellation and Interruption*

Date(s) of birth are required for insurance coverage (DD/MM/YEAR) _____

I/We DECLINE ALL INSURANCE COVERAGE FROM HEARTLAND TRAVEL sign below for declining insurance coverage for the trip

Signature: _____ Date: _____

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Email: info@heartlandtravel.ca

Payment Information and Schedule:

1st Deposit: A non-refundable deposit of \$250.00 CAD per person is due at time of booking

Final payment: Final payment for the tour will be due on/by March 17, 2023

Forms of payment accepted are: Visa, MasterCard, or cheque

Credit Card number: _____ Expiry date: _____ SVC: _____

Name on card: _____

Signature for credit card charges: _____ Date: _____

Send in Completed Booking form to:

Heartland Travel

By scan and email to: info@heartlandtravel.ca or jaydef@heartlandtravel.ca

OR

By fax: 204-989-9636

Terms and Conditions for booking onto the Cleveland Tour

Booking Conditions: Your vacation is valuable, well earned, and attention made to these booking conditions now may alleviate potential misunderstandings in the future. By booking with us and paying the first non-refundable deposit of \$250.00 CAD per person – you acknowledge that you have read, understood, and agree to the booking conditions, schedules, and tour itinerary. Acceptance of your booking will be confirmed to you in a tour confirmation email or letter. If you have any questions regarding these conditions or do not understand them, please let us know as soon as possible.

Tour Price: The tour price is listed in CAD dollars and is per person. Passport and Visa fees (where applicable), travel insurance, gratuities, airport taxes and fees (where applicable), baggage charges (if available), extra meals/beverages, alcoholic beverages, medical expenses, and souvenirs are not included in the tour price.

Cancellation by Heartland Travel: Heartland Travel strives to put forth the advertised tour. In the circumstance where there is a situation beyond our control, Heartland Travel will not be held responsible if the tour gets cancelled or certain portions of the listed tour cannot be completed. This includes: war or threat of war, terrorist activity, disease, industrial dispute, riot, civil strife, fire, strikes, natural disasters, industrial or nuclear disaster, and most importantly adverse weather conditions. Travel insurance for this trip is strongly recommended.

Cancellation by you: If you wish to cancel your tour booking, notification of cancellation must be made to Heartland Travel in writing and dated. Cancellations made more than 60 days prior to departure will result in the loss of complete deposit. Cancellations made between 60 days and 30 days from departure date will result in loss of 50% of payment made. Cancellations made between 30 days and the departure date will result in the loss of complete payment made. Depending on the reason for the cancellation, these charges may be recoverable under an insurance policy issued to you for this trip. If you do not pay the total booking cost of your tour, your booking may be terminated and you will lose your deposit. Additional Heartland Travel penalties may apply. No refunds may be made if you leave a trip for any reason after the trip has begun. No refunds will be made for any accommodations, transport, sightseeing, meals or services not utilized.

Booking Amendments: Amendments to your booking once finalized may incur additional charges. Please provide Heartland Travel with the appropriate information on your booking form.

Changes to your Holiday: You acknowledge that traveling with Heartland Travel and John Einarson requires a degree of flexibility, good humour, and an understanding that the itinerary, accommodation, and/or modes of transport may change even after a tour's commencement without prior notice due to local circumstances. Changes may occur because of bad weather conditions, weather, vehicle breakdowns, and changes in transport schedules or other circumstances beyond Heartland's control. Heartland Travel does not accept any responsibility for loss of enjoyment, delays or compensation resulting from circumstances beyond Heartland's control.

Authority of the tour leader or locally guided trips: At all times the decision of the tour leader or representative (where applicable) will be final on all matters likely to affect the safety and well-being of the trip. This includes any decision that the leader makes about your on-going participation in the trip or certain activities that compromise part of the trip. If you fail to comply with a decision made by a leader, or interfere with the well-being of the group, then the leader reserves the right to terminate this contract and order you to leave the tour immediately with no right of refund or other compensation.

Travel Insurance: Insurance for this tour is strongly recommended. Your insurance must cover liabilities arising from accidents, injury, illness or death and medical expenses. Your insurance should also cover you for an emergency medical evacuation by helicopter and/or air ambulance where applicable. Heartland Travel also recommends that it cover cancellation and interruption of your trip, loss of luggage, damage to luggage and personal effects. Ask Heartland about insurance quotes which we can only sell insurance packages to residents of Manitoba. All other Canadians living in provinces outside of MB as well as US citizens are required to obtain insurance on their own.

Health and Fitness: It is your responsibility to tell Heartland Travel any pre-existing medical conditions regarding your health and fitness. This goes for special meals and diets as we may be able to accommodate your choice.

Publicity: Please note photos are taken on this trip where you may be captured in the image. Heartland Travel reserves the right to use these images on their website, social media, or in other promotional material.

I have read the terms and conditions for booking onto this day tour.

Print Names: _____

Signatures: _____ Date: _____